

UNPLANNED AIRFREIGHT

Unplanned Airfreight

What is unplanned airfreight?

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✓ **Transport mode change**

Seafreight to Airfreight

✓ **Speed up**

Airfreight to expedited service





Standard (B-Service) → Critical, Fast

Standard (B-Service) → Emergency, Flash



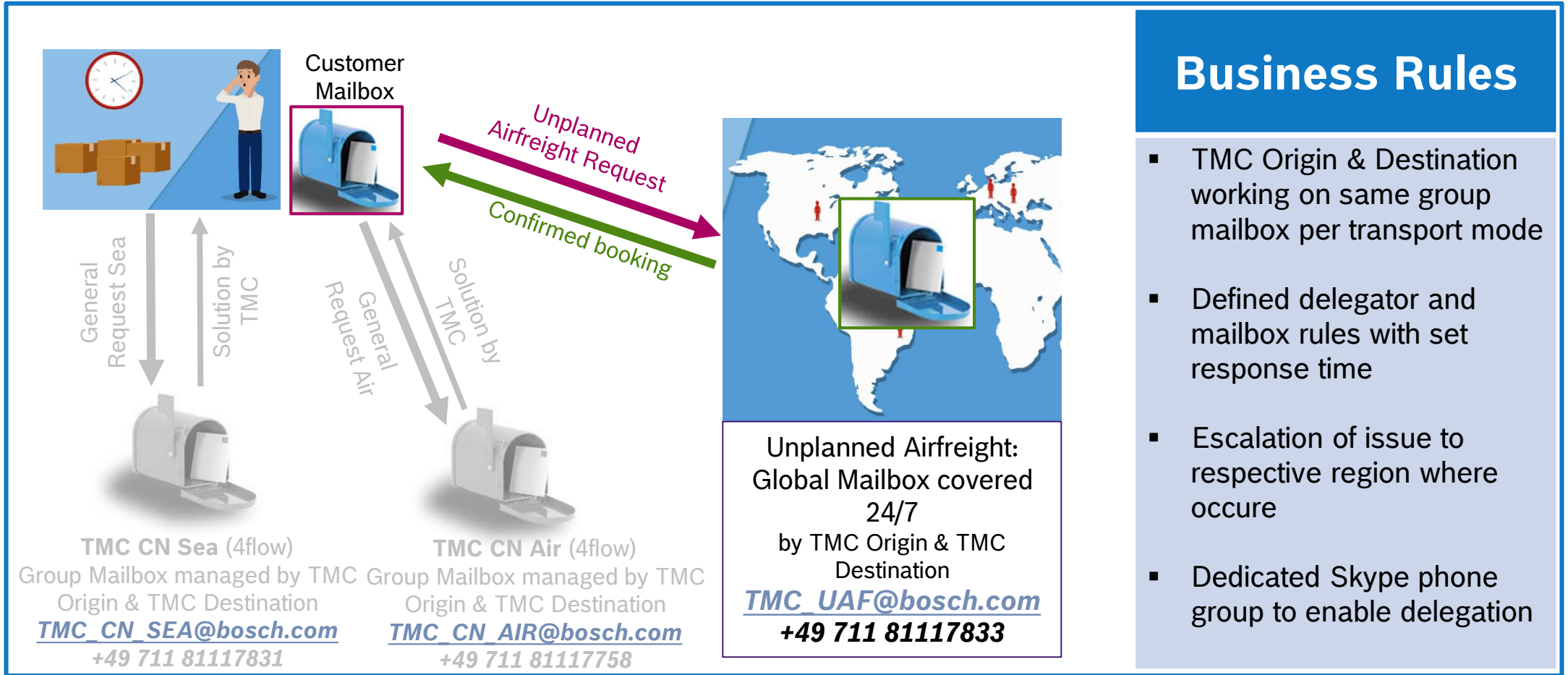
Unplanned Airfreight

What is out of scope for TMC Unplanned Airfreight

	<p>Next flight out services (NFO)</p> <ul style="list-style-type: none"> - Time matters - Courier express
	<p>Hand carry or onboard courier services (OBC)</p>
	<p>Freight charters</p>
	<p>Prepaid Shipments (DAP)</p> <p><i>Prepaid shipments possible in case of RB shipping plant if signed Service Agreement (SLA) for unplanned airfreight and the signed list of authorized people who can request unplanned airfreight are in place</i></p>

TMC Sea/Air Organization

Daily Operative CN Communication – eMail/phone

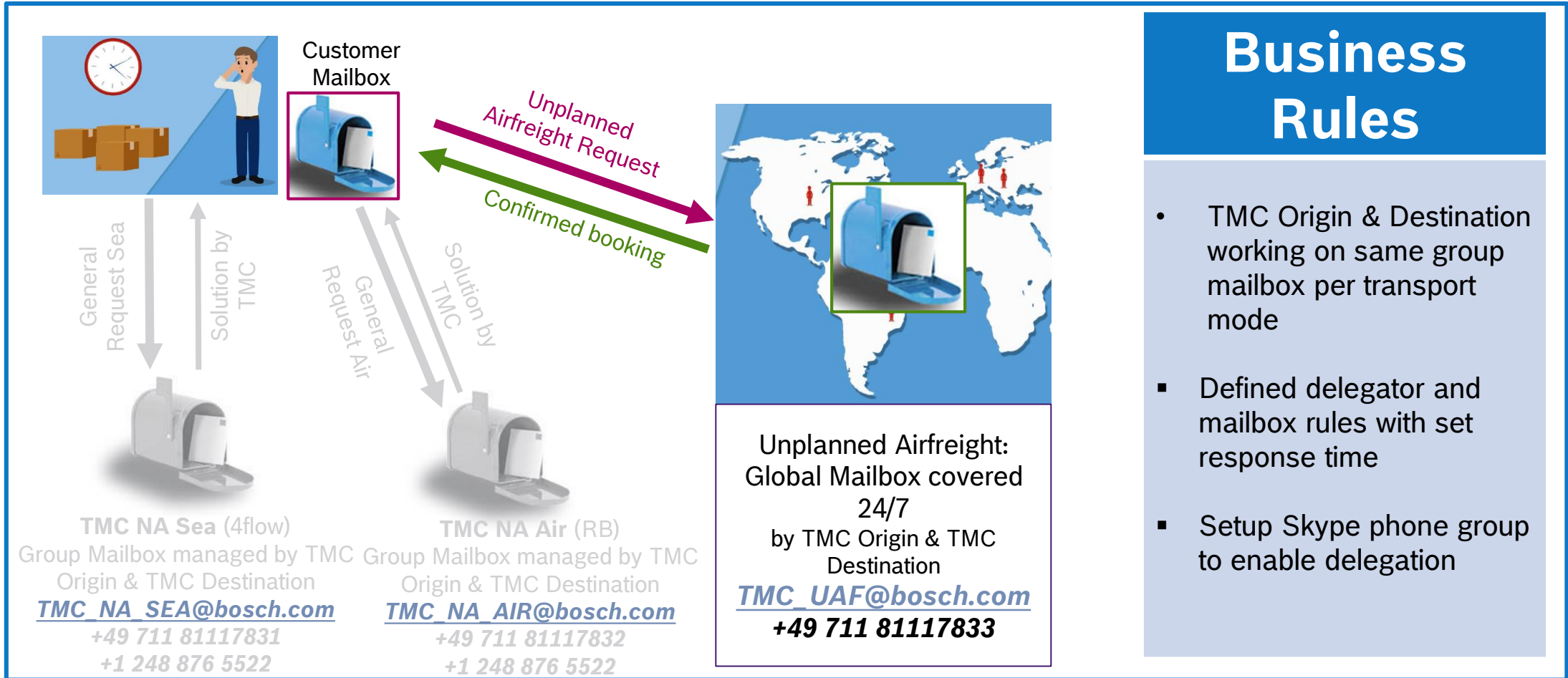


Business Rules

- TMC Origin & Destination working on same group mailbox per transport mode
- Defined delegator and mailbox rules with set response time
- Escalation of issue to respective region where occur
- Dedicated Skype phone group to enable delegation

TMC Sea/Air Organization

Daily Operative US Communication – eMail/phone



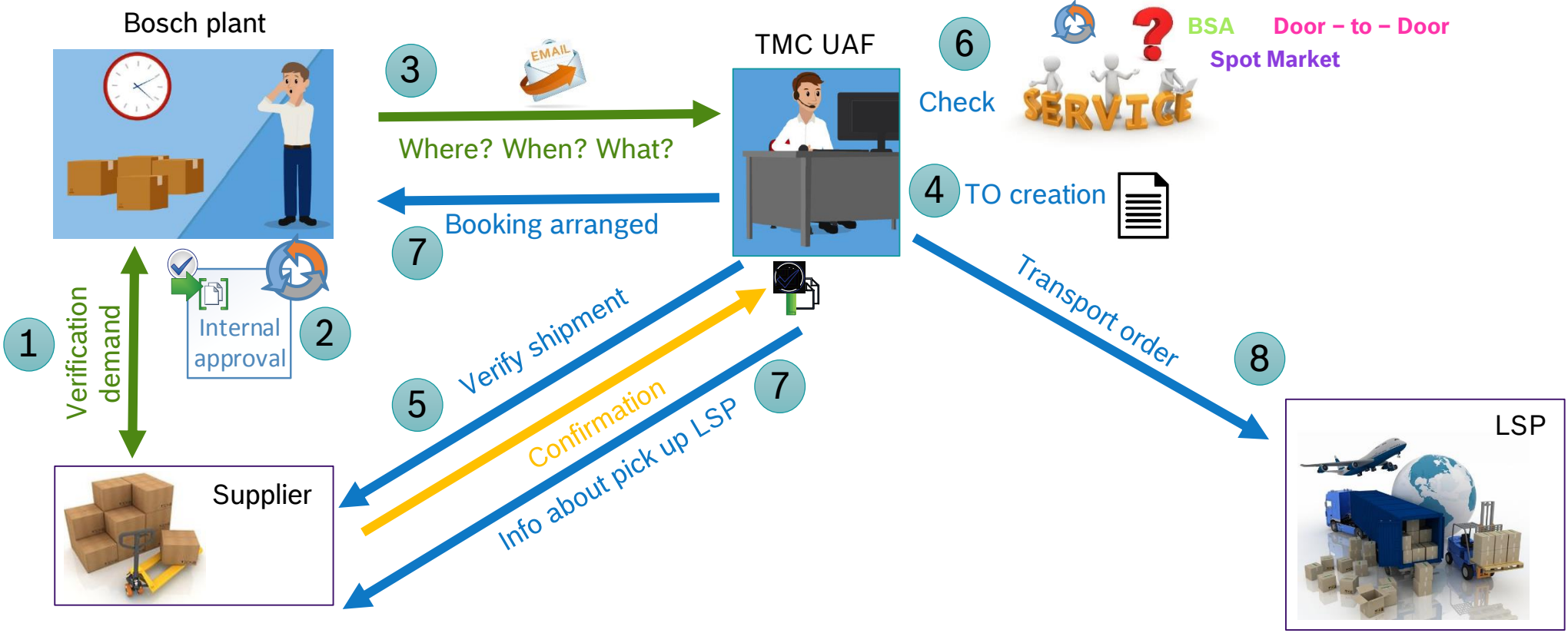
Business Rules

- TMC Origin & Destination working on same group mailbox per transport mode
- Defined delegator and mailbox rules with set response time
- Setup Skype phone group to enable delegation

UNPLANNED AIRFREIGHT HANDLING CHINA + US

Unplanned Airfreight

Standard process with plants – how to order unplanned airfreight



Unplanned Airfreight

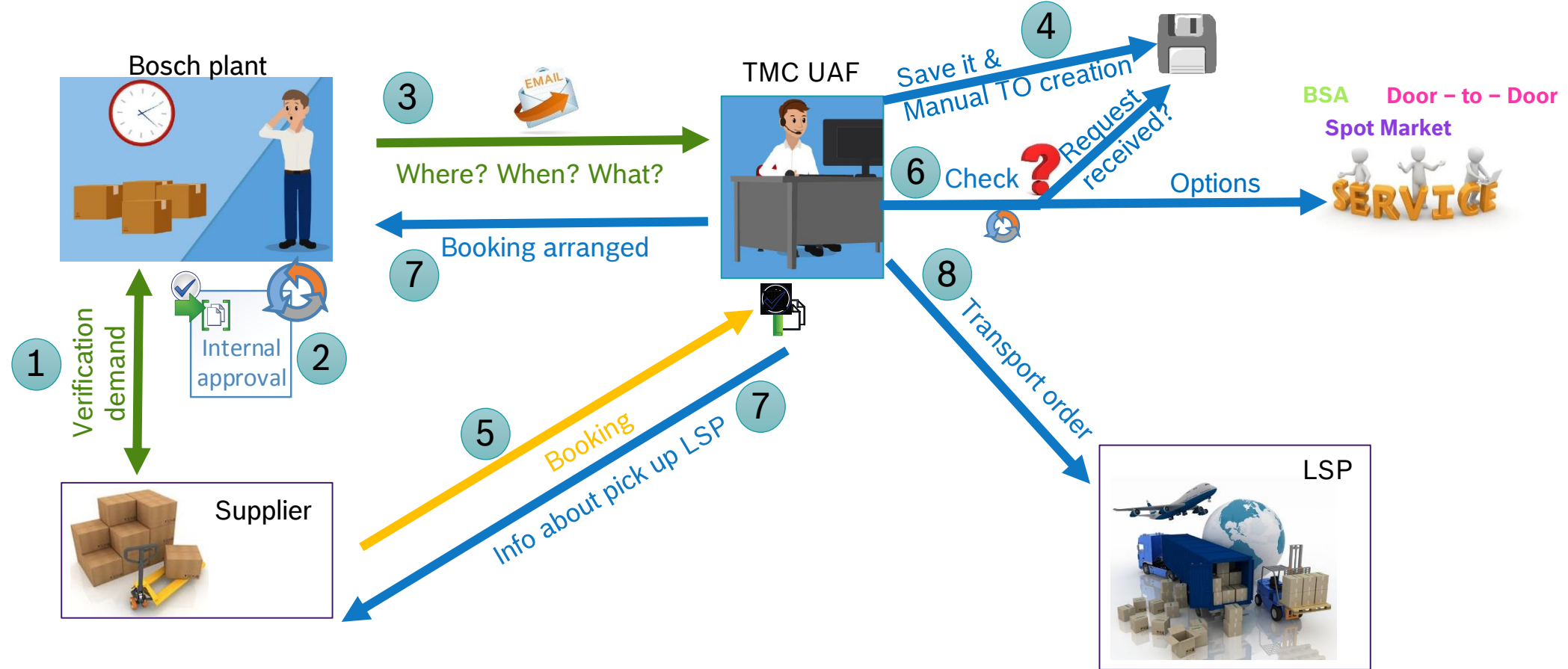
Steps to do for unplanned airfreight

1. TMC UAF will send you a standard email request till 07:30
 - ▶ Shipment details (#packages; dimensions; weight)
 - ▶ Pick up date + time window
 - ▶ Reference
 - ▶ Documents
2. Provide below requested information to TMC UAF till 08:30 for same day pick up; till 14:00 for next day pick up
 - ▶ Shipment details(#packages; dimensions; weight)
 - ▶ Pick up date + time window
 - ▶ Reference (Pick up reference (if applicable))
3. Provide documents (*Commercial invoice, Export customs declaration, Purchase order, Delivery note ...*) as soon as they are available
4. TMC UAF will advise which LSP will do the pick up

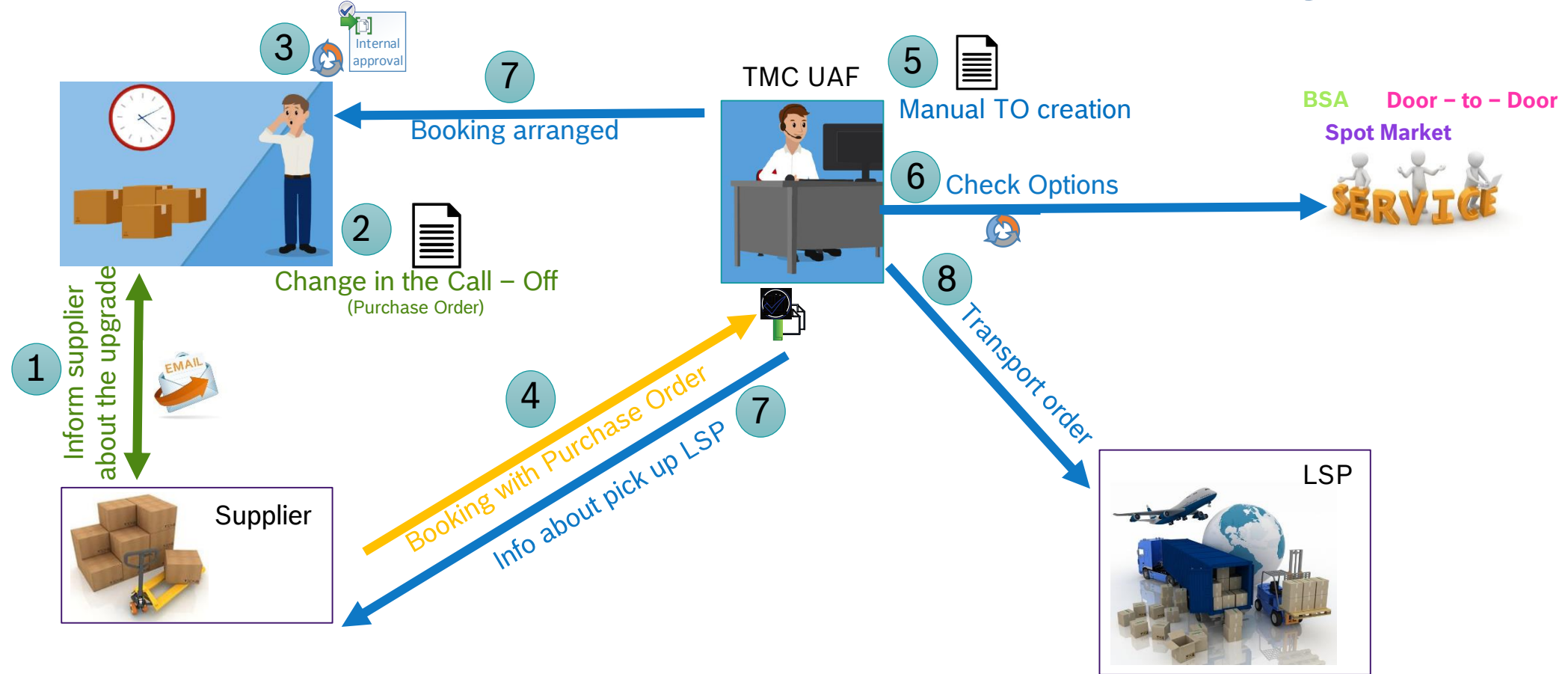
No need to fill any TO or upload documents into the TMS; this will be done by the TMC UAF Team

UNPLANNED AIRFREIGHT HANDLING FOR DC USA

Unplanned Airfreight Process with DC US – how to order unplanned airfreight (1)



TMC Sea/Air Unplanned Airfreight Process with DC US – how to order unplanned airfreight (2)



Unplanned Airfreight

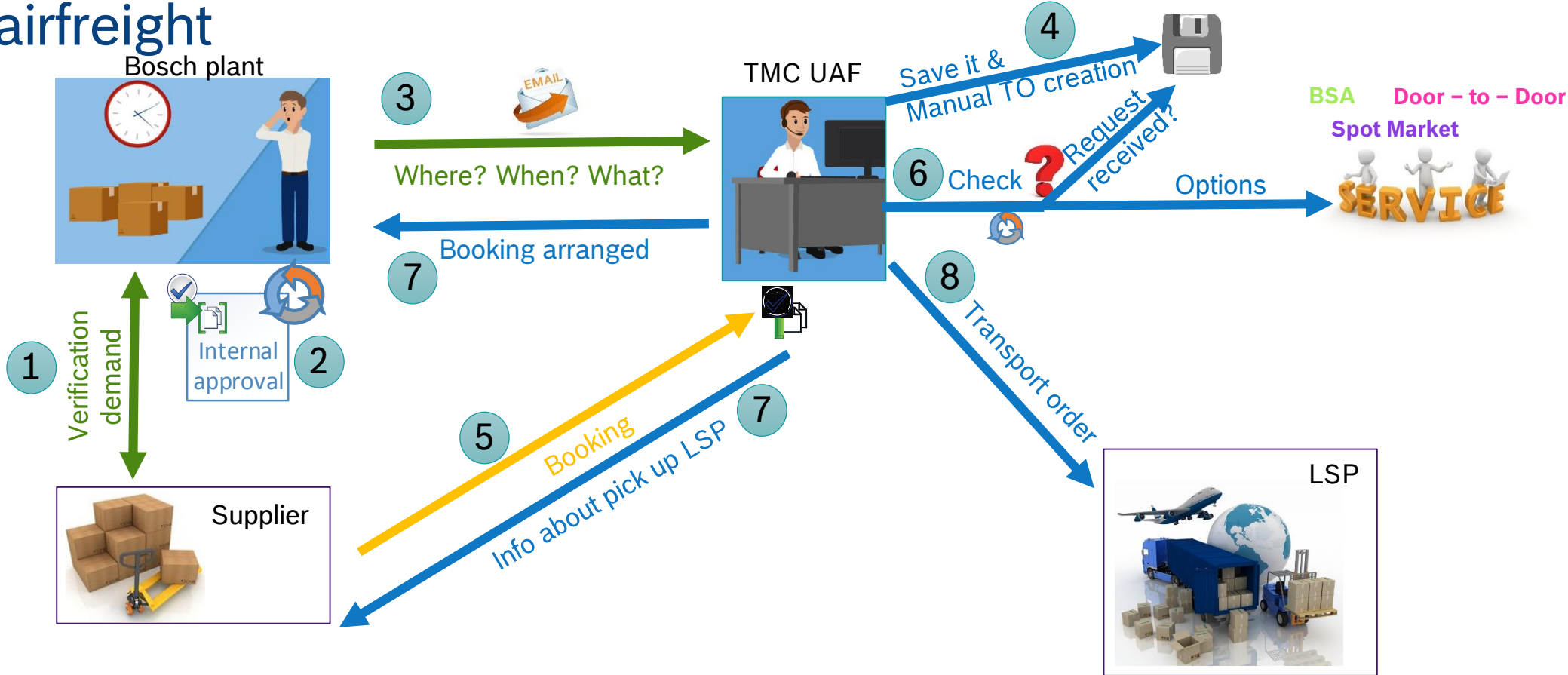
Steps to do for unplanned airfreight DC USA

1. Unplanned airfreight shipment is ready for DC USA, send and email to TMC UAF till 08:30 for same day pick up ; till 14:00 for next day pick up
 - ▶ Purchase Order (mandatory for process 2)
 - ▶ Shipment details (#packages; dimensions; weight)
 - ▶ Pick up date + time window
 - ▶ Reference (PO Number; pick up reference (if applicable))
2. Provide documents (*Commercial invoice, Export customs declaration, Purchase order, Delivery note ...*) as soon as they are available
3. TMC UAF will advise which LSP will do the pick up

No need to fill any TO or upload documents into the TMS; this will be done by the TMC UAF Team

UNPLANNED AIRFREIGHT HANDLING FOR DC SHANGHAI (DCCS)

Unplanned Airfreight Process with DCCS (Bosch Shanghai) – how to order unplanned airfreight



Unplanned Airfreight

Steps to do for unplanned airfreight DCCS (Bosch Shanghai)

1. Unplanned airfreight shipment is ready for DCCS, send and email to TMC UAF till 08:30 for same day pick up ; till 14:00 for next day pick up
 - ▶ Shipment details (#packages; dimensions; weight)
 - ▶ Pick up date + time window
 - ▶ Reference (PO Number; pick up reference (if applicable))
2. Provide documents (*Commercial invoice, Export customs declaration, Purchase order, Delivery note ...*) as soon as they are available
3. TMC UAF will advise which LSP will do the pick up

No need to fill any TO or upload documents into the TMS; this will be done by the TMC UAF Team

OUTBOUND INTERFACE

Unplanned Airfreight

Outbound interface selection of shipment type for airfreight & unplanned airfreight

Shipment type 50

For all airfreight shipments with
B- Service or Economy

Internal approval process has to
be in place



Shipment type 51

For all airfreight shipments with
higher service level than B-
Service or Economy